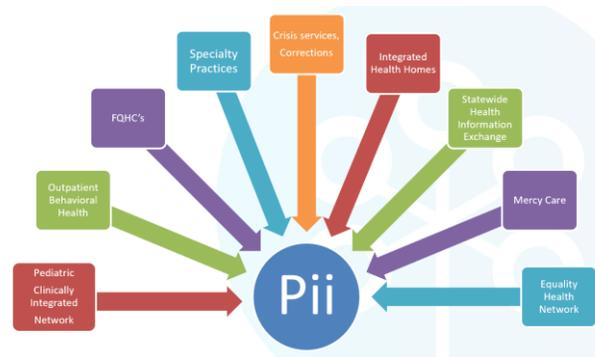# Pii Newsletter

September 2019

The Practice Innovation Institute (Pii) is Arizona's Practice Transformation Network (PTN) under the Center for Medicare & Medicaid Services (CMS) Transforming Clinical Practice Initiative (TCPI). In 2015, Health Current, Arizona's health information exchange, was awarded a four-year grant under the TCPI program, and in collaboration with Mercy Care, Pii was formed.

Established to assist Arizona clinicians in developing innovations in clinical practice and care delivery in order to prepare for successful participation in value-based, alternative payment programs, Pii is comprised of 435 practices. The Pii organizations represent several areas across the care spectrum including Federally Qualified Health Centers (FQHCs), behavioral health providers, integrated care clinics, and other primary and specialty services.

The end of the four-year grant has approached, and the program concludes at the end of September.

As a result of combined efforts, Pii can report achieving (and in most cases exceeding) program commitments. Pii's commitments were based on the bold AIMs set forth by CMS nationally for TCPI including:
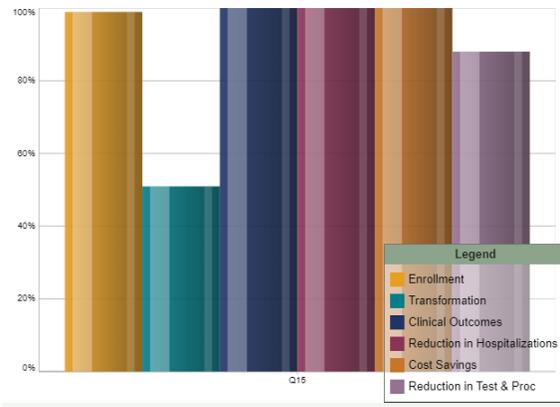

1. Support more than 140,000 clinicians in their practice transformation work
2. Improve health outcomes for millions of Medicare, Medicaid and CHIP beneficiaries and other patients
3. Reduce unnecessary hospitalizations for 5 million patients
4. Generate $1 to $4 billion in savings to the federal government and commercial payers
5. Sustain efficient care delivery by reducing unnecessary testing and procedures
6. Transition 75% of practices completing the program to participate in Alternative Payment Models
7. Build the evidence base on practice transformation so that effective solutions can be scaled
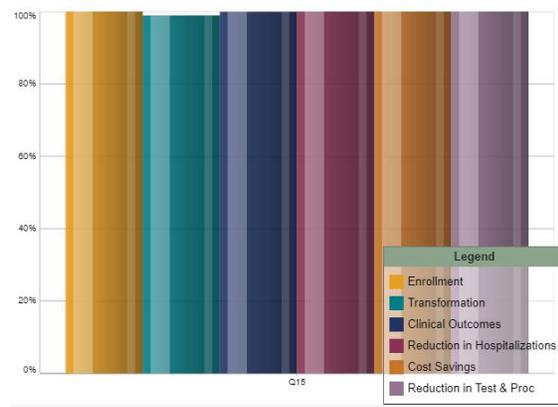
Progress Against Commitments

As of the 15th Quarter of the program, TCPI was reporting significant progress against the program commitments. TCPI reported achieving 100% or greater on 3 (nearly 4) of the 6 TCPI Aims across all PTNs (there were 29 PTNs). As of this same time period, Pii had reported achieving 5 of the 6 Aims. Aim 2, Transformation,

was achieved shortly after the close of this reporting period. Note that the results are capped at 100% in the following graphs that compare TCPI to Pii.

TCPI PTN Commitment Progress – All PTNs

TCPI PTN Commitment Progress – Pii

Specific detail regarding Pii's progress against commitments, prior to the end of the grant, is as follows:

AIMS	Commitment / Target	Status	Percent
AIM 1 – **Enrollment**	2,500 Clinicians	2,635*	105%
AIM 2 – **Improve Health Outcomes**	19,032 improved	19,019*	100%
AIM 3 – **Reduce Unnecessary Hospital Use**	65,881 avoided hospitalizations	68,143*	103%
AIM 4 – **Reduce Costs**	$81,549,090	$155,632,824*	191%
AIM 5 – **Reduce Unnecessary Tests & Procedures**	2,737 reduction	7,897*	289%
AIM 6 – **Transformation**	75% of enrolled clinicians in an APM (1,875 clinicians)	1,921	102%
AIM 7 – **Create evidence base**	263 Exemplary Practices	276 (105%)	101%
	34 Early Exemplary Practices	25 (74%)	

*as of end of Q15

During the four-year grant program, Pii has been able to provide countless hours of no-cost technical assistance to participants. Crucial to the transformation that occurred was the support to practices, by the practice transformation consultants, educational webinars and consultation on quality improvement projects as well as providing technical support such as access to Health Current. As a result of the efforts, the following about claims can be made by Pii practices:

- Pii practices demonstrate **quality improvement processes** that far exceed typical practice environments and have implemented **evidence-based sustainable solutions** that benefit the patient and payer
- Pii Practices have received **education on management protocols** and have **integrated targeted approaches** for outreach to address high risk patients, outstanding screenings, and other care needs
- Pii Practices have implemented **Patient and Family Engagement** metrics
- Pii Practices have integrated **Health Information Technology** into their workflow including connectivity to Health Current

Innovative Use of Health Information Exchange to Achieve PTN Commitments

The use of Health Current, Arizona's Health Information Exchange (HIE) provided the Pii practices with a more complete and timely view of a patient's medical history which allowed for the right care to be provided at the right time. Health Current integrates physical and behavioral health information and helps providers integrate health information with the delivery of care to improve individual and community wellbeing. Health Current's services include portal access to the HIE, real-time Alerts, which are the delivery of information on hospital admissions, discharges, or transfers (ADTs) on groups of patients that have been identified as needing to be followed closely, Direct Email which allows for secure communication, data exchange, and clinical summaries. The State's Controlled Substances PMP database can also be accessed through Health Current. By providing actionable data, Health Current enables better clinical decisions and care coordination.

While HIE on its own is not solely responsible for the successes seen by Pii, the *purposeful integration and utilization of HIE* data is a major contributor.

HIE User Group Meeting – November 12, 2019

Health Current is hosting a User Group Meeting for its Participants. This is an opportunity to bring Health Current Participants together in order to connect with and learn from each other, understand how you can use HIE services more effectively and provide valuable feedback.

There is no cost for Health Current Participants to attend this event. For additional information and to register, please go HERE.

2019 Health Current Summit & Trade Show – November 13 & 14, 2019

Health Current has grown more than 700 percent over the last three years, with growth not only in numbers but also diversity. Today Health Current participants represent a broad spectrum of the healthcare landscape, from first responders, reference labs, hospitals, community providers and behavioral health providers to long-term care facilities, home care and hospice providers.

This growth offers the promise of an interoperable Arizona where more complete patient information is seamlessly shared to help clinicians make better decisions and improve care and outcomes. To realize this promise and potential, there is more work ahead in integrating HIE data into clinical workflows and in standardizing terminologies and data coding. The 12th annual Health Current Summit & Trade Show will include presentations, discussions and breakout sessions on the progress and the path ahead, from successful use cases to Health Current's technology upgrade to the collaborative work on data quality that will enable the seamless information sharing for statewide interoperability.

A key feature of the 2019 Health Current Summit & Trade Show will be dedicated breakout sessions each day featuring business and technology solutions. These sessions will provide an opportunity for attendees to see presentations and demonstrations of innovative technology and services that can help providers improve care and outcomes.

Special Rate!!!!

A special rate has been secured specifically for Pii Participants. Pii Participants can register for the two-day conference for only **$25 per person** (normally $129 - $159).

Please register soon to take advantage of this rate.

All Pii participants are encouraged to attend the Summit. For additional information, please go HERE.

RI International

RI International was recognized by CMS for an exemplary PFE story. CMS prepared recorded "PFE Coffee Break" with the Top Five PFE Emerging Stories in 2018 (of which RI International was one!) to capture the impact of the person voice for improving satisfaction with their healthcare services as well as health outcomes and spending. View the video HERE.

Pii Symposium

The Practice Innovation Institute (Pii) Symposium was held on September 16, 2019. The event reviewed the importance of transformation and integration, and recognized the success achieved during the grant program.

Thank you for those that attended and a huge thank you to our speakers!!

The presentation slides are available on the Pii website HERE. Also available on the website is an electronic version of the *Pii Exemplary Work* book that is a compilation of the Exemplary Practice Summaries written by our Exemplary Organizations.

Pii Newsletter

This Pii Newsletter marks the last edition that will be emailed out to those that have subscribed to receive our emails. Previous editions, along with this one, will remain available on the Pii Website HERE.

Pii Website

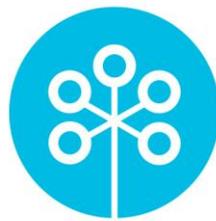The Pii website will remain available for one year. One the website you can find:

- Program Overview
- Opioid Pledge
- Success Stories
- Exemplary Practice Stories
- Pii Newsletters & Emails
- Mini Pii Session Materials
- Pii Symposium Materials
- Pii Opioid Conference Materials
- Resources & Links

CareQuotient

For those that were able to take advantage of having access to CareQuotient, we hope that having access to a population health management tool during this grant program has assisted you and your organization in the management of your patients and has also given you insight on how information technology tools, such as this one, can be of use in your practice. Access to CareQuotient will come to an end as of September 29, 2019 to coincide with the conclusion of our grant that supported our ability to offer this tool for your use.

We hope that Pii participants have learned useful information about practice transformation, gained skills in population health management, improved outcomes for their patients, and as important, have had the chance to experience joy in the workplace!

Thank you!

Practice Innovation Institute

Engage. Transform. Reward.