Mini Pii Session
Translating Strategic Initiatives to Office Visit Workflow
March 20, 2019

Miki Gilmore, CMA and Lori Pearlmutter, PT, MPH, CPQH from North Country HealthCare presented and lead a conversation around translating strategic initiatives to office visit workflow.

In this presentation they reviewed:
- How to identify the strategic initiatives
- How to align practice with strategic initiatives
- Incorporating Social Determinants of Health into office visit
- How to conduct and document for the PHQ-2 and PHQ-9 Depression Screening at every visit
- How to conduct the GAD Anxiety Screening and document results
- Using the Centricity EHR system, how to convert raw screening results into narrative text data for physician use during the visit
- Options for management of a positive screening result on Depression or Anxiety Screening(s)
- Reviewed the detailed Depression Screening workflow and follow up protocols across care team including medical assistants, providers, behaviorists, and care manager team members.
- Reviewed the detailed Diabetes with A1c over 9 workflow and follow up protocols across care team including diabetic educators, medical assistants, providers, behaviorists, care manager and referrals team members.
- Using AZARA population health tool to identify gaps in care and screening requirements including diabetic foot exam, eye exam, retinal scan, and dental screenings.
- Identifying opportunities to capture information on flu and pneumonia vaccine statuses
Recap of presentation 3/6/19

• Goal - practice transformation
• Align with Strategic Initiatives (5)
  – #3 Create Integrated Care Teams
Strategic Initiatives

- SDOH
  - Depression Screening
  - Poorly controlled or complex conditions
  - Diabetes
All Training Available on our Shared Files
Thank you
Questions?