



Practice Innovation Institute

Engage. Transform. Reward.

January 15, 2019 | Pii Email

News You Need to Know

2018 Health Current Summit & Trade Show Success

The 2018 Health Current Summit & Trade Show brought together more than 330 attendees for two-days of presentations and discussions with the theme of **Integrated HIE: The Progress of Patient-Centered Care**. Held December 3 – 4, 2018 at the Renaissance Phoenix/Glendale Hotel & Spa in Glendale, Arizona for the second straight year, the event featured several national speakers and panel discussions around data quality, social determinants of health and how Health Current participants are using Arizona's health information exchange (HIE) to improve care coordination and healthcare outcomes. The two-day event featured over 30 speakers, 12 breakout sessions, an exhibit hall with many technology solution providers and the presentation of the Health IT Leader and Innovation Awards.



The 2018 Summit & Trade Show also marked the second year that the event was presented in collaboration with the Practice Innovation Institute (Pii), Arizona's Practice Transformation Network (PTN) part of the Transforming Clinical Practice Initiative (TCPI) of the Centers of Medicare and Medicaid Services (CMS).

Tom Leary, Vice-President of Government Relations for the Health Information Management Systems Society (HIMSS) kicked off the open session with a discussion of the national legislative landscape and a forward-looking perspective on the health information technology outlook for healthcare providers and organizations.

The Monday noon keynote speaker featured David Kendrick, MD, CEO, of MyHealth Access, who discussed how better data and improved quality are community goals of HIE. Dr. Kendrick brought an important national perspective as the incoming Board chair for the National Committee for Quality Assurance (NCQA) and as Senior Counsel on Interoperability to Office of the National Coordinator for Health IT (ONC). Dr. Kendrick spoke passionately about how fragmented healthcare information is and how the utilization of health information exchange can address many issues that exist.

During the conference, Horizon Health and Wellness, a Pii participant, was recognized as the 2018 recipient of the Health IT Innovation Award (sponsored by Mercy Care).

Additionally, several Pii participants presented at the Summit.

- Dr. Fred Karst, the Chief Operations Officer at Horizon Health and Wellness spoke on *Serving Special Needs Populations through HIE Alerts*. Dr. Karst shared information on two initiatives that were implemented by his organization. One initiative looked at reducing unnecessary testing and specifically addressed A1C testing. Through this initiative they learned that due to fragmented systems/processes unnecessary testing was being conducted. A new combined report was created, and the unnecessary testing was reduced significantly. A

second initiative initiated was to address hospital utilization. Through education and follow up with a specific population (identified using reports and HIE Alerts), the organization was able to see a reduction in hospital days. To read about a specific success story Horizon Health and Wellness experienced utilizing the HIE click [here](#).

- Danielle Griffith, Corporate Compliance Director at Southwest Network, as presented on *Serving Special Needs Populations through HIE Alerts*. Through creating panels for specific Alerts, Southwest Network was able to increase integration and coordination. To read more Southwest Network’s success utilizing the HIE click [here](#).
- Lori Pearlmutter, Quality Manager of North Country HealthCare presented on *Improved Care Coordination through the HIE*. North Country revised their processes in order to utilize discharge Alerts received from the HIE in order to identify their patients at high risk of re-admission in order to ensure timely follow-up at the clinic. The full story of their success can be reviewed [here](#).
- Jeff Weil, Chief Information & Brand Officer for District Medical Group of AZ presented on *Utilizing the HIE to Support the Children’s Rehabilitative Services (CRS) program* and the importance of receiving Alerts and having access to encounters outside of their clinics.
- Stacey Rochman, Pii Program Director presented on *Patient & Family Engagement to Support Practice Transformation*. The overview provided shared on PFE can lead to real improvements and results including lower healthcare costs, improved healthcare outcomes, and better staff satisfaction. Attendees were encouraged to review and utilize the great information provided in [Healthcare Communities](#).
- Mary Jo Whitefield, Vice President of Integrated Health at Jewish Family & Children’s Service shared the positive results seen by implementing a Community Advisory Council that represents families, service recipients (adults and youth), and caretakers/foster parents. The Council is a sub-committee of their Quality Assurance Committee and reviews management reports and provides feedback to improve process and outcomes.
- Teresa Hoffmeyer, Site Director at RI International shared of peer and family directed quality improvements within their organization. Through multiple efforts, including team huddles, follow-up calls, and the solicitation of input from their patients (“guests”), RI has seen positive impacts such as increased number of law enforcement drop-offs (as opposed to the ED), increase in patient volume, and dramatically improved Joint Commission safety and quality review performance.

The two-day event concluded with an update from Pii and the overall success of the program as it enters its fourth, and final, year of the grant funded program. Pii was able to report having met 3 of 5 AIMS by the end of the 3rd year and having significant progress towards the remainder.

AIM 1 – Enrollment	Commitment – 2,500 Clinicians	2,587 Enrolled 100%
AIM 2 – Improve Health Outcomes	Commitment – 19,032 improved	17,368 improved 91%
AIM 3 - Reduce Unnecessary Hospital Use	Commitment - 65,881 avoided Hospitalizations	50,036 avoided 76%
AIM 4 – Reduce Costs	Commitment – \$81,549,090 saved	\$124,765,344 saved 153%
AIM 5 – Reduce Unnecessary Tests & Procedures	Commitment – 2,737 reduction	3,801 reduction 139%

The Health Current Summit & Trade Show, now in its eleventh year, is the largest Health IT event in Arizona but more importantly, it brings a variety of attendees and HIE participants together from around the state including first responders, reference labs, hospitals, community providers and behavioral health providers, long-term care facilities, home care and hospice providers to network, learn and share best practices to forward the progress of integrated patient-centered care.



Plans are already underway for the 2019 Summit & Trade Show which will be held in

From left to right: Gustavo McGrew, Adrienne Howley, Karl Kleinebreil, Russ Wood, Dr. Fred Karst & Tim Haines from Horizon



AHCCCS – New Deputy Director

AHCCCS has announced that Jami Snyder was appointed by Governor Doug Ducey to the position of Director which became effective on January 5, 2019.

Visit the AHCCCS website to read more: [Link](#)

TCPI/PTN Surveys

CMS has hired an organization called Mathematica to survey practices participating in TCPI/PTN. If you receive an email or call from Mathematica, we appreciate your taking time to give them feedback.

If you have any questions, please contact your PTC.

Meetings & Conferences

A complete list of events can be found on our website at [Events](#)

AHCCCS Community Policy Work Group

Want to learn more about the policy making process? This community-led work group will regularly review AHCCCS policies that are open for public comment and provide feedback on proposed policy changes.

Work groups meet the 4th Monday of every month from 1:00pm to 2:00pm at AHCCCS' Phoenix office located at 701 East Jefferson Street.

For more information, contact Nia Buckley at nia.buckley@outlook.com.



Phoenix Mayoral Candidate Forum on Health, Housing & Homelessness

Dignity Health HOMeVP, Vitalyst, and the Arizona Coalition are hosting the forum to learn how the Phoenix Mayoral Candidates respond to questions addressing issues on housing, homelessness and healthcare in our city.

All are invited to this no cost event, but RSVP is requested for planning purposes.

Tuesday, January 29, 2019

6:00pm – 8:00pm

Memorial Hall at Steel Indian School Park

300 E Indian School Road

Phoenix, AZ 85012



Register: [HERE](#)

Arizona Health Improvement Plan (AzHIP) 2019 Summit



ARIZONA DEPARTMENT
OF HEALTH SERVICES

The Arizona Department of Health Services (ADHS) will be hosting the Annual Summit on January 31st. This year's agenda is being designed with the intent of bolstering engagement and collaboration around the AzHIP and the next State Health Assessment (SHA).

The purpose of the Summit is to provide colleagues across Arizona with a networking opportunity to help ADHS achieve their goals in the current AzHIP. Together, we share implementation successes, challenges faced, and opportunities to improve the health and wellness of all Arizonans.

This is a great opportunity for all Pii practices to provide their input!

Thursday, January 31, 2019

8:00am – 4:00pm

Desert Willow Conference Center

4340 E Cotton Center Blvd

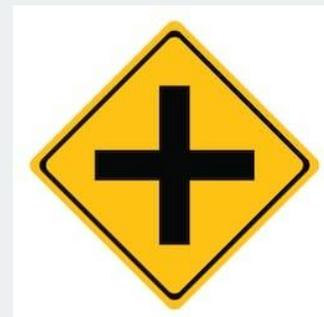
Phoenix, AZ 85040

Register: [HERE](#)

At the Intersection of Ageing and Transportation – Creating Healthy Communities Conference

Join Age Friendly Arizona, AARP Arizona, the Federal Highway Administration and Vitalyst at this free conference which will explore how to make a difference in the lives of those who are losing their capacity to connect with their medical care, their communities and their well-being.

A variety of national and statewide experts will come together to share data and dialogue on the impact of aging and access to transportation. Topics will include transportation's role in keeping communities healthy, options for meeting mobility needs, strategies for improving access in under served communities, the potential of technology, and a focus on what can be done now.



Wednesday, March 27, 2019

8:30am – 3:00pm

Phoenix Airport Marriott

1101 N 44th Street

Phoenix, AZ 85008

Webinars

Mini “Pii” Sessions

Starting in February 2019 Pii will be hosting mini “Pii” sessions – opportunities for all Pii Participants to share 'slices of information'

These WebEx sessions hosted by Pii will occur on the second and fourth Wednesday of each month from 12:00pm to 12:45pm. The sessions will allow the sharing of experiences to build collaboration amongst our Practice Transformation Network. Each session will focus on a selected topic where practices will be encouraged to ask questions, share their experiences, provide feedback, and share useful best practices such as desktop procedures, policies, and/or procedures that have been effective within their organization.

- **Wednesday, February 6th at 12:00pm – Topic: *Autism: Identifying Need for Therapeutic Interventions***
 - To join this session: WebEx: [Join Webex meeting](#)
 - Conference Line: 844-712-3250 | Pass code: 718 237 523
- **Wednesday, February 20th at 12:00pm – Topic: *Implementing a Patient Advisory Council***
 - To join this session: WebEx: [Join Webex meeting](#)
 - Conference Line: 844-712-3250 | Pass code: 714 286 040

Have an idea for a topic? Email us at info@piiaz.org or talk to your Practice Transformation Consultant (PTC).

Rewards and Recognition



Congratulations to the Pii practices which recently completed all 5 phases of transformation:

- MomDoc | December 2018
- Pulmonary Institute of Arizona | December 2018

By completing the phases of transformation, these practices are prepared for successful participation in value-based, alternative payment arrangement programs.

Contact Pii



Have a question?

Do you have a story to share?

Is there information you would like to see in our emails?

Email: info@piiaz.org

If there is another email address within your organization you would like this information to be sent to, please sign-up at [Subscribe](#).