

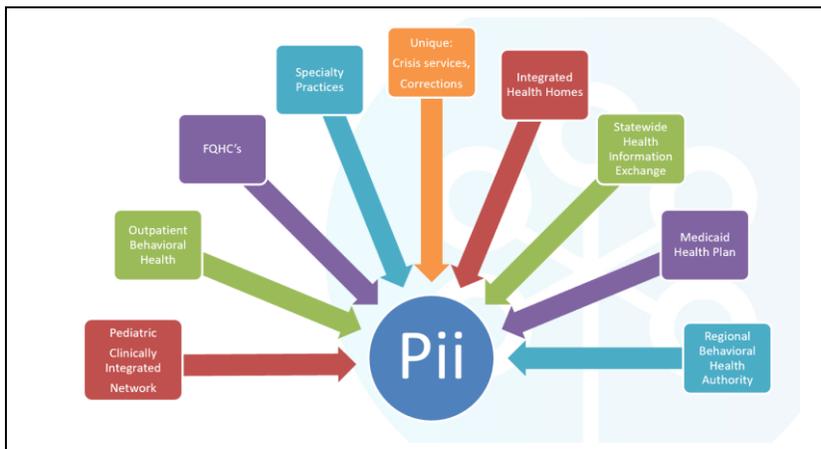


Pii Newsletter

Who is Pii?

The Practice Innovation Institute (Pii) is Arizona’s Practice Transformation Network (PTN) that is sponsored by Health Current, Mercy Care, and Mercy Maricopa Integrated Care who has received a grant under the Transforming Clinical Practice Initiative (TCPI). The TCPI was designed to help clinicians achieve large-scale health transformation. The initiative was designed to support more than 140,000 clinician practices nationally over a four-year period by sharing, adopting, and further developing comprehensive quality improvement strategies. The initiative is one part of a strategy advanced by the Affordable Care Act (ACA) to strengthen the quality of patient care and spend healthcare dollars more wisely.

Pii is one of 29 national PTNs and we are in our third year of the grant. The grant period ends September 30, 2019.



What Can Pii Do For You?

Pii prepares and enables Arizona providers for successful participation in value-based, alternative payment arrangements. We encourage and assist clinicians with the integration and coordination of services, improving population health, and promoting patient engagement through shared decision making. Pii provides technical assistance that supports participating networks, providers, practices, and clinicians move through the **5 Phases of Practice Transformation**:

- Phase One:** Setting aims and developing basic capabilities
- Phase Two:** Reporting and using data to generate improvements
- Phase Three:** Achieving aims of lower costs, better care, and better health
- Phase Four:** Getting to benchmark status
- Phase Five:** Demonstrating capability to generate better care and better health outcomes

June 2018

Pii Commitments (by September 2019)

- Assist **2,500** clinicians in Arizona
- Reduce costs by **\$81,549,090** by decreasing unnecessary admissions/readmissions, emergency room utilization, and unnecessary tests/procedures

Progress Towards Commitments (as of 3/31/18)

- **2,218** clinicians actively enrolled in Pii
- **\$47,883,707** saved

Pii is comprised of primary care and specialty care providers, behavioral health providers, clinically integrated networks, federally qualified health centers (FQHCs), crisis services (such as corrections), integrated health homes, and others

The TCPI Seven (7) AIMS and Goals

<u>TCPI AIMS/Goals</u>	<u>Primary Drivers</u>	<u>Secondary Drivers</u>
<p>(1) Support more than 140,000 clinicians in their practice transformation work.</p> <p>(2) Build the evidence based on practice transformation so that effective solutions can be scaled.</p> <p>(3) Improve health outcomes for millions of Medicare, Medicaid and CHIP beneficiaries and other patients.</p>	<p>Patient and Family-Centered Care Design</p>	<p>1.1 Patient & family engagement</p> <p>1.2 Team-based relationships</p> <p>1.3 Population management</p> <p>1.4 Practice as a community partner</p> <p>1.5 Coordinated care delivery</p> <p>1.6 Organized, evidence based care</p> <p>1.7 Enhanced Access</p>
<p>(4) Reduce unnecessary hospitalizations for 5 million patients.</p> <p>(5) Sustain efficient care delivery by reducing unnecessary testing and procedures.</p>	<p>Continuous, Data-Driven Quality Improvement</p>	<p>2.1 Engaged and committed leadership</p> <p>2.2 Quality improvement strategy supporting a culture of quality and safety</p> <p>2.3 Transparent measurement and monitoring</p> <p>2.4 Optimal use of HIT</p>
<p>(6) Generate \$1 to \$4 billion in savings to the federal government and commercial payers.</p> <p>(7) Transition 75% of practices completing the program to participate in Alternative Payment Models</p>	<p>Sustainable Business Operations</p>	<p>3.1 Strategic use of practice revenue</p> <p>3.2 Staff vitality and joy in work</p> <p>3.3 Capability to analyze and document value</p> <p>3.4 Efficiency of operation</p>

Joy in Work

Sometimes to find **Joy** in something you need to step away from it. Vacations provide a needed break from everyday routines and tensions. Here are a few tips to ensure your vacation is the relaxing, rejuvenating break you deserve.

Just say “no” to pressure cooker vacations. Planning every moment and expecting factors beyond your control to fall in line is a sure way to take your stress with you. Just say no!

Take more than one each year. Studies show that people who take a few short breaks — rather than one big vacation — enjoy more relaxation.

Have realistic expectations. It’s your vacation but that doesn’t mean it won’t rain or you won’t catch cold or have a headache. Don’t expect perfection. Be adaptable.

See opportunities. You planned to go river rafting, but the water level is too low. How about Plan B? Consult the local visitors’ bureau or go online to find another activity. Or take the day to “chill”. Remember: You don’t need to fill every minute.

Go with the flow. Take time to appreciate your surroundings and unwind. It is, after all, your vacation. You can do whatever you choose. That alone makes it special.

Everyone needs a breather from time to time. Make yours count by taking the pressure off, relaxing and returning to your patients rejuvenated.

Upcoming Events

Wednesday, June 27, 2018 | 8:30am – 4:30pm

The Intersection of Intimate Partner Violence and Health Symposium

Hosted by: Arizona Alliance for Community Health Centers

Desert Willow Conference Center | 4340 E Cotton Center Blvd, Phoenix, AZ 85040

The Symposium will enhance the skills of staff about the impact of domestic and sexual violence on the health of their patients.

Cost: \$25 | CEUs available | [Further Information & Registration](#)

Tuesday, July 17 – Friday, July 20, 2018 | 7:00am – 5:00pm

19th Annual Summer Institute: Communicate, Coordinate & Collaborate: Multi-Sector Strategies to Achieve a Culture of Health

Hosted by: Arizona State University Center for Applied Behavioral Health Policy

High Country Conference Center | 201 W. Butler Ave | Flagstaff, AZ 86001

This four-day conference provides a wide variety of educational sessions for today's healthcare and behavioral health professionals and partners.

Pii and Health Current will be presenting: "Creating Sustainable Medical Neighborhoods on the Path to Integration"

Cost: Early Bird Rates ends 6/15/18 | 12 CEUs Available | [Further information & Registration](#)

Wednesday, July 25, 2018 | 9:00am – 12:00pm

Part 2 and the HIE: Applying Federal Substance Abuse Treatment Regulations (42 C.F.R. Part 2) to Health Information Exchange (HIE)

Hosted by: Health Current in collaboration with ASU Sandra Day O'Connor College of Law, AZ Alliance for Community Health Centers, The AZ Council of Human Service Providers, and AZ Association of Health Plans
Beus Center for Public Health Law | 111 E. Taylor Street | Phoenix, AZ

No Cost | [Further Information & Registration](#)

Tuesday, July 31, 2018 | 9:00am – 12:00pm

Part 2 and the HIE: Applying Federal Substance Abuse Treatment Regulations (42 C.F.R. Part 2) to Health Information Exchange (HIE)

Hosted by: Health Current in collaboration with UofA James E. Rogers College of Law, AZ Alliance for Community Health Centers, The AZ Council of Human Service Providers, and AZ Association of Health Plans
El Rio Health | 450 W Paseo Redondo | Tucson AZ

No Cost | [Further Information & Registration](#)

Upcoming Events

Sunday, August 12 – Thursday, August 16, 2018

Celebrating 50 Years of Education, Evolution & Excellence in Behavioral Health

Hosted by: La Frontera Arizona and Southwestern School of Behavioral Health

JW Marriott Tucson Starr Pass Resort | 3800 W. Starr Pass Boulevard | 1-877-622-3140

Join a dynamic group of expert speakers on topics significant to mental health, addiction, criminal justice, child welfare, cultural diversity and ethics.

Pii and Health Current will be presenting: “Building Successful, Sustainable Integrated Health Models”

Cost: Early Bird Rates ends 6/25/18 | 36 CEUs available | [Register Online by 7/27/18](#)

Saturday, August 25, 2018 | 8:00am – 12:00pm

Tackling the Opioid Crisis: A Practical Approach to Understanding & Addressing the Problem

Hosted by: The Arizona Chapter of the American College of Physicians in collaboration with Pii

Locations in Phoenix, Flagstaff, Tucson, and Yuma

Additional details to follow | Registration to open soon

Monday, December 3, 2018 – Tuesday, December 4, 2018

11th Annual Health Current Summit & Trade Show

Renaissance Phoenix/Glendale Hotel & Spa | Glendale, AZ

Additional details will be available at www.healthcurrent.org/events

Who is Health Current?

Health Current is the health information exchange (HIE) in Arizona. Health Current provides the secure exchange of patient health information with its participants. Through this secure sharing, Health Current enables Arizona’s healthcare community to improve healthcare coordination, quality and safety, and to reduce costs. Participants currently include hospitals, physicians, health plans, reference labs and other providers.

All Pii participants are required to join Health Current.

Health Current offers the HIE Onboarding Program (funded by AHCCCS) to support the participation of eligible AHCCCS providers in the Health Current health information exchange (HIE). The program provides an administrative offset payment to eligible participants in recognition of the costs the provider has incurred to complete bidirectional connectivity with the HIE. The funding is limited and available on a first come, first served basis.

To become a participant, obtain additional information on the HIE Onboarding Program and to determine your organization’s eligibility call (602) 688-7216 or email recruitment@healthcurrent.org.



healthcurrent

Imagine fully informed health



Avoiding a patient blood draw and a duplicate lab test because your organization is connected to the Health Current portal is a good thing. If it means avoiding blood draws for your population of seriously mentally ill (SMI) patients, the connection means much more. When Southwest Network was first connected to Health Current, one of the most immediate benefits was the ability to check for lab work on SMI patients and avoid a blood draw if labs had already been done, according to Danielle Griffith, Corporate Compliance Director for Southwest Network. Being able to view previous lab results and see what medications had already been prescribed for their SMI patients was enough for Southwest Network to be “sold” on participation in the HIE; however, they wanted to find the best ways to take advantage of the connection to Health Current.

Southwest Network, a nonprofit charitable organization, has served emotionally disturbed children and SMI adults in Maricopa County since 1999. Services for children and adolescents are provided from three regional offices and at five Arizona Department of Child Safety offices. Services for adults are provided at seven outpatient clinics, including two integrated health homes that offer primary care services in coordination with behavioral health services.

When Southwest Network began working with Health Current, a pilot team was given access to the portal and reviewed the information and services that were available. The team put together eight patient panels focused on two primary profiles of patients: a children’s group selected for acute needs and adult groups consisting of SMI patients who receive services 24/7 from their assigned Assertive Community Treatment (ACT) team and are deemed most likely to go to the hospital. Initially the aim was to develop a standard process for receiving and responding to Alerts. Overall, the response and the results have been good, according to Griffith.

Southwest Network has realized two key benefits so far, Griffith said, including finding members through an Alert who are not currently engaged and re-engaging them in their behavioral health services, and finding members with new or existing medical conditions, like pregnancy, and tailoring services to support the health of the whole individual. She estimates their ACT teams now receive five to ten Alerts a week.

“As soon as we know we have a member who has been hospitalized, we can contact the hospital and any involved family members to initiate discharge planning, which helps prevent re-hospitalization” Griffith said. “We are all very excited with the member information and services that we receive from Health Current, and we see how this is helpful in treating the whole individual and working with a member’s entire healthcare team. This is where we are going as a state and a country, and we are excited to be in the vanguard and part of the learning process.”

PTCs? AMs?

A Great Team Available to You

The Pii Practice Transformation Consultants (PTCs) are available to assist your practice through the phases of transformation and prepare your practice for value-based programs. The Health Current Account Managers (AMs) are available to assist your practice in connectivity and use of the health information exchange (HIE). The PTCs and AMs work closely together as we partner with your practice.



TCPI Medication Management and Opioid (MMO) Initiative

The TCPI MMO Initiative intends to generate commitments from TCPI and partner clinicians to be in action to address the nation's opioid crisis.

In alignment with national action towards improving medication management and opioid misuse, TCPI is focused on improving health outcomes, reducing unnecessary utilization, and generating cost savings for government and private payers. TCPI launched the Medication Management and Opioid Initiative in alignment with the TCPI 7 Aims. The intent is to generate commitments from TCPI and partner clinicians to be in action by signing the MMO Pledge.

The Pledge...

- To educate ourselves and our team
- To ensure persons with opioid use disorder are treated in a respectful and person-centered manner
- To leverage and align with existing programs and initiatives, as appropriate, to combat opioid misuse
- To identify and report on successes and best practices and spread within the TCPI Community and other partner communities

The Pledge can be found on our website: [MMO Initiative Pledge](#)

Pii Honor Roll

The following Pii Practices have completed all 5 Phases of Transformation as part of the CMS Transforming Clinical Practice Initiative:

- Arizona Children's Association
- Horizon Health & Wellness
- Maricopa County Department of Corrections
- Neuromuscular Clinic and Research Center
- North Country HealthCare

Congratulations and we look forward to adding more practices to this list!

Check out our website where you will find success stories, events, and other information

www.piiaz.org

Have an idea for a future Newsletter?

Have any questions?

Email us at info@piiaz.org



Practice Innovation Institute

Engage. Transform. Reward.